

Anhui Sunrange New Energy Technology Co., Ltd.

ESS ENERGY STORAGE BATTERY WARRANTY

Party A (purchaser): (hereinafter referred to as Party A)

Party B (supplier): Anhui Sunrange New Energy Technology Co., Ltd.(hereinafter referred to as Party B)

This Limited Repair Letter ("Warranty") applies to energy storage applications of these type ("Product") from SUNRANGE ("SUNRANGE") as authorized by SUNRANGE). SUNRANGE warrants to the user the following:

1. defects liability period

1 Product warranty

The warranty period of the product is 10 years, the first three years of the battery system component failure caused by product loss shall be borne by SUNRANGE, after three years to provide the corresponding parts, if the transportation / installation / use of the product in the operation of the product manual or installation instructions confirmed by the SUNRANGE and the customer is not free warranty range, specific after quotation by SUNRANGE, the customer confirmed paid after sale or negotiated by both parties. The "Warranty Start Date" starts from 1 month after the product is manufactured or from the date when the product is registered on the SUNRANGE server, whichever is earlier. The "Warranty Start Date" starts from 1 month after the product is manufactured or from the date when the product is registered on the SUNRANGE server, whichever is earlier.

2 Capacity and performance guarantee SUNRANGE Guarantee that the product will retain 80% of the available capacity for 5 years from the warranty start date; or reach the minimum discharge energy, whichever comes first, provided that the product is used in accordance with the manual provided by SUNRANGE.

Note: Capacity measurement conditions are detailed in Appendix 1

The prerequisite for an effective performance guarantee shall be:

This warranty does not include any accessories and kit items provided with the product.

This is a limited warranty that only includes repairing or replacing defective products. If the product is defective and returned within the warranty period, SUNRANGE will repair or replace the product. The repaired or replaced product will remain under the original remaining warranty period. In both cases, it should not be considered a continuation of the warranty period.

2. Warranty premise

1 The defect of the product occurs within the product warranty period identified above.

2 Any product failure, failure or warning that causes the system to fail or work abnormally must

be reported to the SUNRANGE authorized service partner within 30 days of its occurrence.

3 The product shall be installed by technical personnel of partners approved or certified by SUNRANGE.

4 End users shall operate and use the product correctly as per the user manual and installation guide provided at the time of purchase.

5 The end user shall present the seller invoice to the SUNRANGE authorized service partner to provide proof of the original product purchase.

6 Product installation of end users shall be completed within up to 1 month from the invoice date.

7 The operating temperature of the product shall not exceed the temperature range of -10 °C ~50 °C, the product shall not be exposed and stored at a temperature higher than 50 °C, and the product shall not be exposed to the installation area with direct sunlight. Product installation locations must be ventilated as per the user manual and installation guide.

8 This warranty covers a capacity equivalent to one full cycle per day. The product is not suitable for the supply of life-sustaining medical devices and automotive applications.

9 SUNRANGE CLOUD Monitoring requires Internet connectivity to all storage systems. For systems not connected to the Internet, the limited warranty for SUNRANGE CLOUD storage systems may fail.

3. Replace it or repair it

1 If any product within this warranty is confirmed as defective or substandard by the SUNRANGE Authorized Service Partner, SUNRANGE will replace or repair defective or substandard products at its sole discretion. No repair or replacement shall be regarded as an extension or recalculation of the warranty period.

2 SUNRANGE will bear the cost of repairing or replacing substandard or defective products. The ownership of the replaced product belongs to the end user.

3 In some cases, the products and related components may be discontinued. In this case, the latest battery and parts or products may not be returned, but will provide quality and specifications of similar products for replacement.

4. Exceptions to the warranty (including, but not limited to, the following)

- 1 The above-specified warranty period has expired.
- 2 Product damage and defects caused by improper use, misuse and abuse of the user manual.
- 3 Damage caused during transportation, incorrect installation of products, disassembly beyond the temperature range during use, and improper use.
- 4 Unauthorized wiring and the use of faulty or incompatible equipment.
- 5 To arbitrarily modify the product or change its function without the permission of SUNRANGE.
- 6 No changes to the installation were made as per the installation guidelines.
- 7 Product damage caused by maintenance and other services without authorized personnel of SUNRANGE.
- 8 The user failed to provide the correct product serial number or the product serial number was unidentifiable, or was modified without permission from SUNRANGE.
- 9 External impacts, including abnormal physical or electrical stresses (power failure surge, surge current, lightning, flood, fire, accidental damage, etc.)

- 10 Product damage, strike, unforeseeable, war, unrest, etc.) caused by force majeure (unforeseeable, unavoidable, insurmountable natural war events, including war, civil war, strike, unrest or other activities, suitable and sufficient labor or materials and other TG pro) or other events beyond the control of a third party.
- 11 Product damage caused by intentional or intentional behavior of the end user.
- 12 not reported to the SUNRANGE Authorized Service Partner within 30 days of product failure.
- 13 Purchase and install products in areas outside the applicable area.
- 14 The customer cannot provide auxiliary analysis analysis data, pictures and videos.

5. Inapplicability of the warranty claims

If the reported warranty claim is invalid, the costs incurred by the SUNRANGE or SUNRANGE Authorized Service Partner for the warranty claim shall be borne by the end user or if the product performance defect or failure is caused by your misuse, abuse, accident, or non-compliance of the product.

6 Applicable law

The product warranty is protected by the laws and regulations of the People's Republic of China and the others applicable regions. If any provision of this warranty agreement is declared invalid or unenforceable by a court and administrative agency of competent jurisdiction, the provision is deemed to have been modified and will have the same economic effect as possible with the original provision of this warranty and will continue to be in effect.

VI. Warranty restrictions

1 Unless otherwise provided in this Agreement, the warranty and said remedies shall be exclusive and supersede all other warranties and remedies, oral or in writing, express or implied. To the extent permitted by applicable law, SUNRANGE expressly denies any and all legal or implied warranties, including, without limitation, merchantability, applicability for specific purposes, and guarantees of hidden or potential defects. If SUNRANGE cannot waive implied warranties provided by applicable law or by applicable law, all such warranties and warranties shall be limited to the implied or applicable law required by applicable law. No distributor, agent or staff of the SUNRANGE Authorized Service Partner shall be entitled to make any modification, extension or supplement to the quality A. If any provision of this Agreement is judged to be unlawful or unenforceable, the legality and enforceability of the remaining provisions of this Agreement will not be affected or impaired.

2 Unless otherwise provided for in this Agreement, To the maximum extent permitted by the applicable law, SUNRANGE is not liable for any direct, indirect, special, unexpected or derivative loss resulting from the purchase or use of the product and its systems, Including but not limited to loss of use, loss of income, actual or expected loss of income (including loss of contract income), loss of capital use, expected loss of savings, loss of business, loss of opportunity, loss of goodwill, reputation, personal injury or damage, Or any loss or damage arising indirectly or derived from any reason (including any expense arising from the replacement of equipment and property, resumption of production, etc.).

3 The liability of SUNRANGE for any reason shall not in any case exceed the purchase price paid to SUNRANGE by the end user for the product resulting in such responsibility. Except for the liability for life injury, physical injury or health injury caused by fault and the compulsory liability

for intentional or gross negligence.

Seven, beyond the warranty period

If the product exceeds the warranty period, SUNRANGE can (at its discretion) provide certain after-sales service to the end user, but all costs and expenses, such as parts, labor costs and travel expenses, are borne by the end user. To request such after-sales service, the end users must provide sufficient information about any defect for the SUNRANGE partner to determine if such a defect can be fixed.

Viii. Dispute settlement

In case of any dispute over the warranty claim, SUNRANGE and the end user shall entrust a world-class testing agency to provide third-party verification and opinions. Unless otherwise agreed, all costs and expenses shall be borne by the party requesting such verification procedures. The Hong Kong International Arbitration Centre has exclusive jurisdiction over further disputes over warranty claims arising from this Guarantee.

Ix. Change of Agreement: If there is any change or additional matters to this Agreement, it may be made under the consultation of both parties.

X. Effective Date: It shall come into force upon the signing of this Agreement by both parties.

Xi. Term of validity: The term of validity from the date of signing by both parties shall be one year after the termination of the cooperation transaction by both parties.

XII. Others

1. Party b and party a in the process of cooperation, if party b with party b or hidden danger identity personnel to party a and to a third party to party a's production technology, business information or company name and other legitimate rights and interests of party a, party a has the right to immediately terminate the cooperation relationship, and by party b for all losses of party a and the corresponding legal liability. Party A shall not disclose party B's various documents and company secrets to a third party.

Party B shall provide Party A with the required battery transportation dangerous package certificate + UN38.3+ Air and Marine transportation report + MSDS; If Party B fails to provide the above test report to Party A within the agreed time, Party B shall be liable for the losses incurred.

XIII. Other agreements

1. Professional terms on the specific products provided by Party B (as agreed by the two parties).
2. This Agreement shall serve as an annex to the purchase order (or trial production agreement) of both parties and shall have the same legal effect as the Contract, provided that the execution of this Agreement shall not be limited by the termination of the Contract.
3. Other matters not covered herein shall be settled by both parties through negotiation.
4. This Agreement consists of two copies, with each party holding one copy. It shall come into force after being signed and sealed by both parties.

Appendix 1

Capacity measurement condition:

Ambient temperature: 23°C ~27°C, humidity: 25%~85%, atmosphere: 86 kPa ~ 106 kPa

B. Charge and discharge method:

1. Discharge the battery with constant current (0.5C) until the battery reaches the discharge termination voltage or the battery automatic protection.
2. Place the battery for 10 minutes.
3. Adopt constant current and constant voltage charging mode. The charging current is not greater than 0.5C or the charging mode specified in the specification, and the constant voltage charging cut current is 0.05C.
4. Place the battery for 10 minutes.
5. Discharge the battery with constant current (0.5C) until the discharge termination voltage is reached.

Calculate the discharge capacity. Monitor the electric current in time.(If it is a constant current.)

6, the calculation formula is: current capacity = constant current value of discharge time.

Charge the battery with constant current (0.2C) and constant voltage (56V) until the battery SOC = 50%

CONTACT DETAILS:

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Party A (chapter):

Legal Representative or Principal:

Date of signing:

Party B (Chapter):

Legal Representative or Principal:

Date of signing: 2025

